Myko

RGBW & CCT Light Bulbs

Myko Support Guide

This document explains how to use features and functions specific to Myko compatible Light Bulb products.

Light bulbs come in different shapes and sizes and there are two types of colour output, white only, and white plus colour:

- Myko - this is the brand name for the products, app, and service to enable smart products.
- RGBW stands for "Red, Green, Blue & White" and means the light can show different colours, in addition to white.
- CCT stands for Correlated Colour Temperature varying from warm white to cool white. CCT is defined in degrees Kelvin; a warm light is around 2700K, a cool white is 6500K
- "Onboarding" means the process of adding a product to a user's account.
- QR Code - this is a 2D barcode that is imprinted on the product and the quick start guide and scanned by the Myko app to identify and onboard the product.

Applicable Products

This document applies to the following products:

CCT bulbs • E27 A60 60W • B22 A60 60W • E14 C35 40W • E14 P45 40W • ST64 E27 60W • ST64 B22 60W • GU10 100° 50W • G100 E27 200W • GU10 100° 50W

RGBW bulbs • E27 A60 60W • B22 A60 60W • E14 C35 40W • GU10 100° 50W • G100 E27 200W • GU10 100° 50W

Adding a Product to the Myko App

Please refer to the "Onboarding Products - Myko Support Guide" for instructions on adding a product to the Myko app ("onboarding"). In the section below you will find the locations of the Light Bulb QR codes, which are needed for onboarding.

QR Code Locations

- **The QR code is printed on the side of the light bulb.**
- **Or within the Quick Start Guide included in the packaging.**

Light Bulb Controls Screen

Once the product has been successfully added to your Myko account, press the entry entry on the Myko Home screen to open the light bulb product Controls screen.

Across the top is the option to pick the Light mode. For colour there will is three options and for CCT bulbs, there are two:
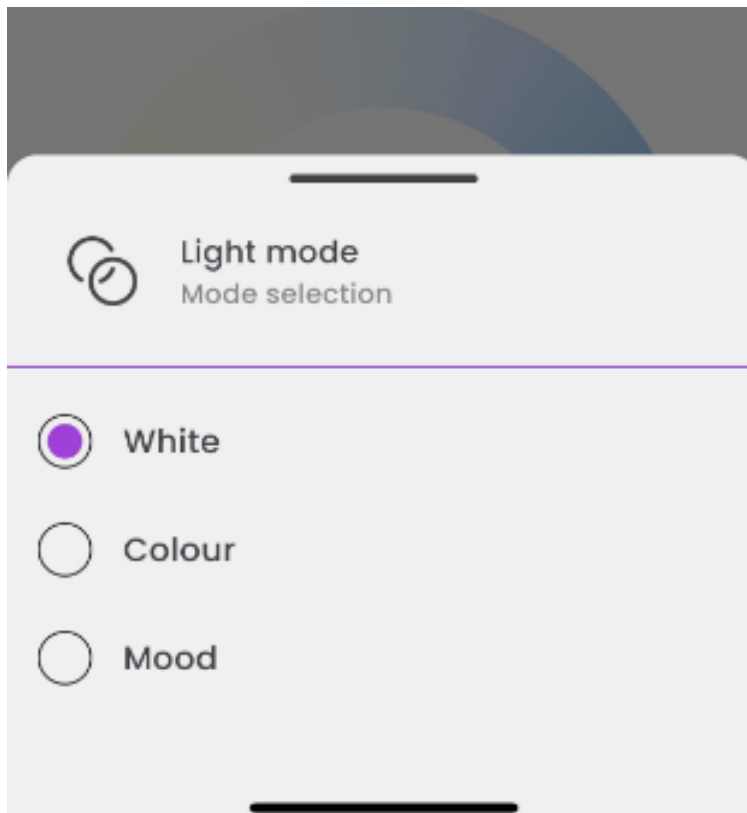
White Controls
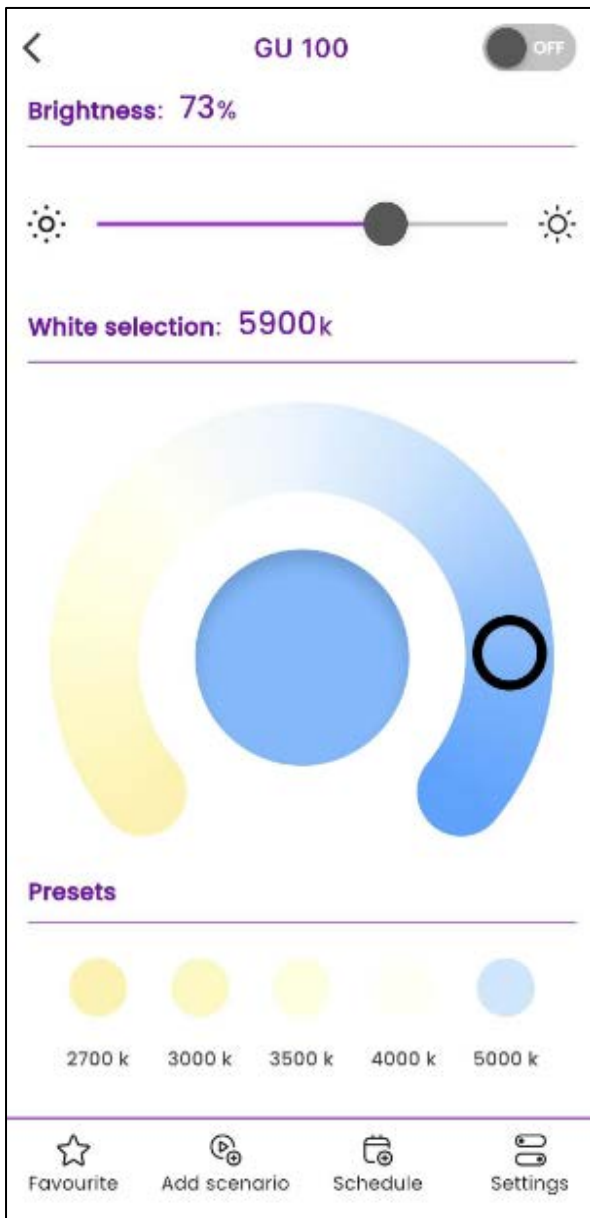
--→On/Off

--→Adjust the slider to a brightness between 1-100%

--→For White Temperature :
- Adjust the temperature using the slider:
    - 'warm' light is anything 3000K or lower
    - 'cool' light is 4000K or above
    - 'neutral is 3500K and can look either cool or warm depending environment

or
- Select a preset base colour from the colour circles below the slider. There may be various choices depending on the capability of the bulb, e.g., 4 or 5.
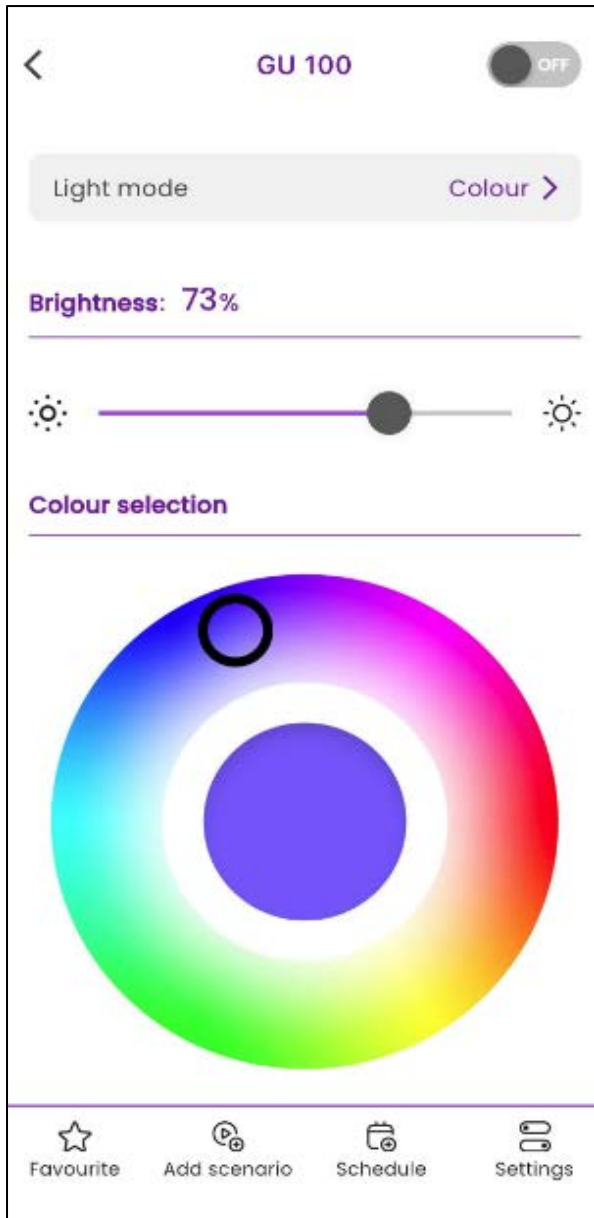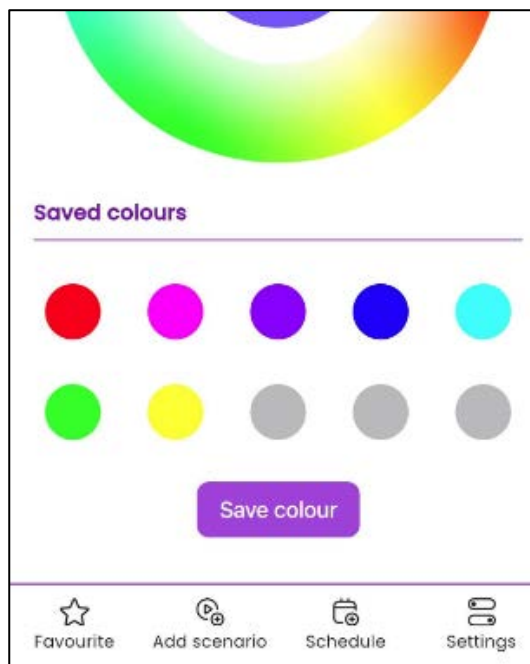
Colour Controls

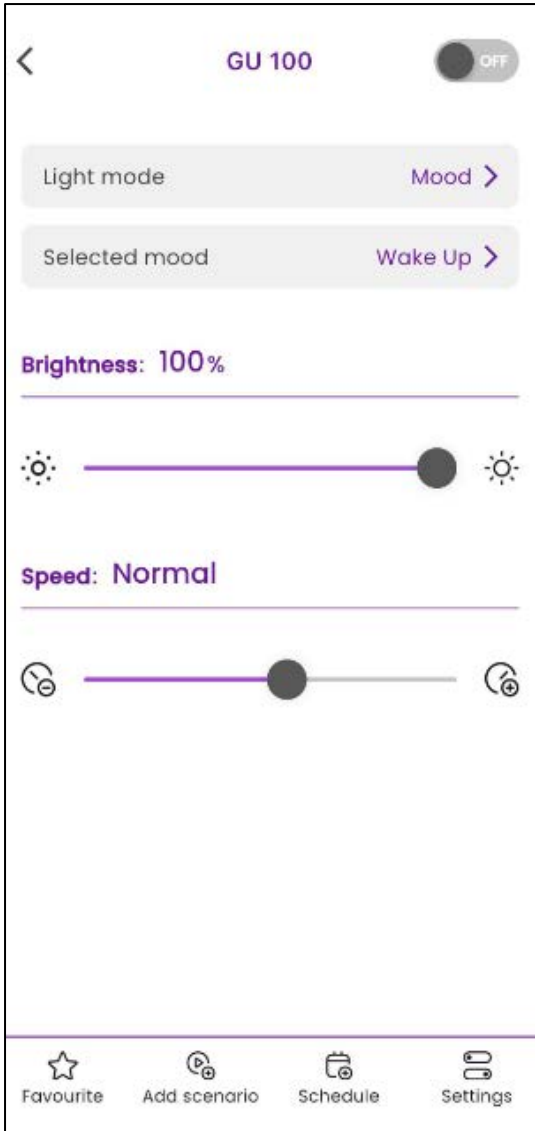
---› On/Off

---› Press Light Mode

---› Adjust the sliders to a brightness between 1-100%

---› Slide your finger around the colour wheel to select a colour for your light. The centre circle shows the currently colour in a larger area.

Or choose from one of the preset colours.

---› **Save the current colour** (in the centre of the colour wheel) to a preset, press the "Save Colour" button and selected then press one of the preset circles.

GU 100

Light mode	Mood >
Selected mood	Wake Up >

Brightness: 100%

Speed: Normal

Favourite   Add scenario   Schedule   Settings

Mood

···› Press Light Mode

···› Press the mood (set to Rainbow in the screenshot) to open all the mood options. Press the mood you want for your light, then press Select.

···› Then set a Brightness level. *Adjusting the slider to a brightness between 1 – 100%*

···› For some presets, Speed can also be set, controlling how quickly the colour changes.

Light Settings Screen

Open the product Settings screen by pressing the Settings **Settings icon in the lower-right of the screen. Just below the Product Name text field**, **there are options to control the behaviour of the light in the event of a power outage.**

In the Power-On Behavior set the light's behaviour when the power goes off and comes on again after a power outage or for example, when the light is switched off at the wall switch. **Select from these modes:**
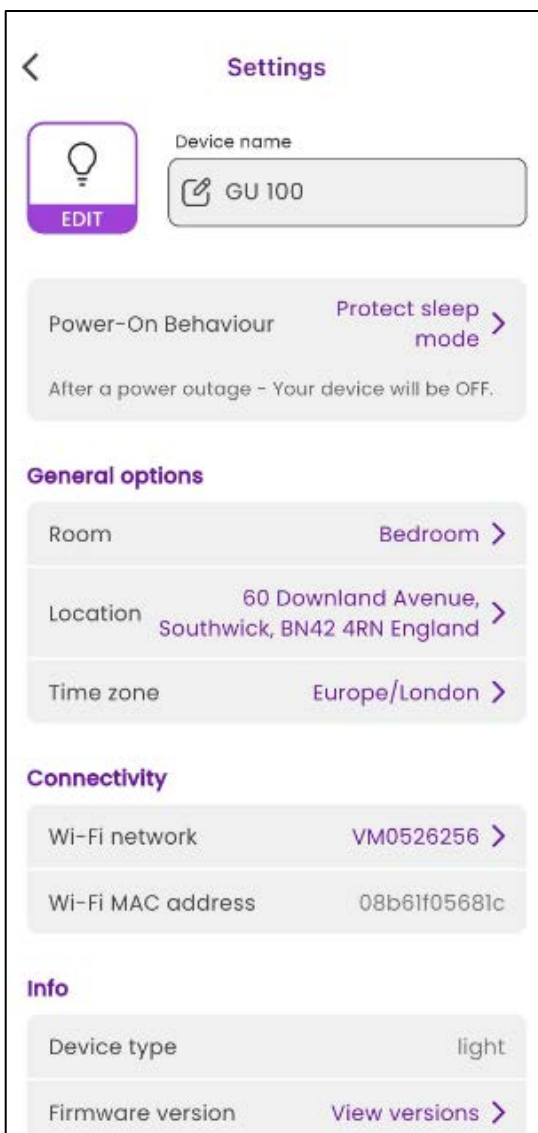
- **Default Mode** - The light is ALWAYS powered on and set to the temp/brightness from when last on. Preferable for lighting also commonly controlled with a physical switch.

- **Protect Sleep Mode** - Keeps the light at its previous on/off status and setting. If the light was off before the outage, it will remain off when power is restored. Preferably for lighting used in a room where people sleep.

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- **Safety Mode** - The light is ALWAYS powered on to its Preferable for lighting NOT commonly controlled with a physical switch.

Just below the settings described above are sections common across all Myko products.

Help & Advice

Light Could not Be Added to the Myko App

If you are having trouble connecting to Myko and the product is powered-on and close by, the problem could be one of the following:

- **QR code is lost or damaged.** You can onboard the product by using the steps in the Myko Support Guide, "Onboarding Products" that can be found on mykoapp.com. Or within the the Quick Start Guide included in the packaging.

- **Wrong QR code.** You are scanning the wrong QR code, make sure you are scanning the QR code that is on your product or on the Quick Start Guide. If these continues, then, follow the instructions in Can I set up a Myko product without a QR Code? What can be found within the FAQ's on mykoapp.com

- **Non-Myko light.** Double-check that the product is, in fact, a Myko light. Myko. Myko products will have a Myko logo and QR code, non-Myko products will not have a logo or QR code.